



Superior Design & Craftsmanship

Vigilant Cigar Humidor Vault Owner's Manual



Models: 1000, 1500, and 2000



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VIGILANT CIGAR VAULT Owner's Manual

Congratulations! You've purchased one of the finest, most accurate cigar storage and preservation systems available today. Your Vigilant humidor will not only protect your investment in cigars; it will season them and maintain them in perfect condition for years to come. In fact, the heirloom quality of this handcrafted piece and its state-of-the-art electronic humidification system will be enjoyed by you and your family for generations.

Please read this entire manual before plugging in and operating your cigar cabinet. By following these instructions, you will not only ensure the proper operation of your humidor; you also will guarantee the preservation of your fine cigar collection.

If you have any questions regarding the operation or maintenance of your cigar cabinet that we may have overlooked, please contact us, as Vigilant is committed to your complete satisfaction.

PARTS LIST

Set of Keys
Humidification System and Owner's Manual
Humidification Wicking Filter
Optional Light
Optional Bin(s)
Warranty Registration Card
Accessories Order Form

Save all packing materials and sales receipt.
Vigilant products should be shipped in their original boxes.

IMPORTANT!

DO NOT PLUG IN YOUR CIGAR CABINET UNTIL ALL PACKING MATERIALS HAVE BEEN REMOVED AND YOU HAVE CAREFULLY READ THESE INSTRUCTIONS.

1. Examine your cabinet carefully after unpacking for any damage that may have occurred during shipping.
2. Remove all packing materials from the cabinet's interior, if necessary. Locate the system owner's manual.
3. Find a suitable location for your cabinet that is away from any source of heat or other climate control devices. Placement in front of or close to items such as radiators, heating elements, air conditioning ducts or direct sunlight will prevent the system from working properly.

4. As with any fine piece of furniture, direct sunlight will alter the finish over time and could cause damage to the cigars being stored inside.
5. Before you begin to operate your humidor, please open the door for at least 3 hours. This will allow the cabinet to acclimate to the room's environment.

OPERATING YOUR CIGAR VAULT FOR THE FIRST TIME

1. Locate the humidification system, remove the packaging and unwind the cord. Place the system on the floor near the cabinet. Locate the power cord hole on the back of your cabinet. From the front it will be in the back left corner. Do not plug your unit in until you have followed the steps below.

NOTE: It is recommended that you use a surge protector or a GFI outlet to plug your unit into to avoid damage that could occur during an electrical storm or power surge. Never move your cabinet when you have water in the water tray. Doing so will cause the electronics to short out when water spills in the cabinet.

2. Follow the instructions in your system owner's manual for filling the water reservoir and preparing the system. Be careful not to spill water on your fan or electronics. Slide the unit back into the cabinet.
3. Be sure not to overfill the reservoir. The Guardian and Sentry 10 systems hold about 1 quart of water; the Guardian and Sentry 100 systems hold 1 gallon. We recommend using only distilled water.
4. Your cabinet is now ready for operation. Simply plug your humidor into a surge protector that is attached to a grounded outlet, close the doors and your electronics will turn on and the cabinet can be seasoned.

PLEASE SEE YOUR SYSTEM OWNER'S MANUAL FOR INSTRUCTIONS ON HOW TO ADJUST HUMIDITY CONTROLS.

MAINTENANCE

1. Your Vigilant cigar cabinet is more than just a cigar humidor; it is a fine piece of handcrafted furniture. Regularly dust the exterior of the cabinet by spraying a soft cloth and a product like Endust. Please do not spray your cabinet with furniture polish, as the polish will eventually build up and dull the beautiful hand-finish on the cabinet.
2. As both the reservoir and wick are constantly exposed to moisture, and the wick is exposed to dirt and other airborne particles, they must be cleaned periodically. It is recommended that you check the water and reservoir at least once every three months. Follow instructions in your system owner's manual for cleaning the reservoir and the wicks.

**Never move the cabinet when water is in the water tray.
Never pick the cabinet up by its top.**

**IF WATER IS SPILLED WHILE REFILLING THE RESERVOIR,
DO NOT PLUG YOUR CABINET BACK IN UNTIL IT IS COMPLETELY DRY.
PLUGGING THE CABINET IN BEFORE IT IS DRY COULD CAUSE FAILURE
OF THE CONTROLLER AND OTHER ELECTRONIC COMPONENTS.**

ANSWERS TO TROUBLESHOOTING QUESTIONS

Q: Why does my cabinet seem to not be getting up to set point?

A: The cabinet if new will take up to 48 hours before it is seasoned. The water tray may be empty and need to be filled. The wicking filter may be clogged and need to be replaced. Or, there is an airflow obstruction and something is covering the fan or the front grommet holes. Be sure to check your set point.

Q: Why is the humidity in my cabinet so high?

A: Check your humidity set point to be sure that it is not set too high. If the unit is placed by a window or other source of heat, passive humidity will cause the RH level to rise in the cabinet. The cabinet does not dehumidify, so ambient RH will also have some effect.

Q: Why is my fan running constantly and not raising the humidity?

A: Make sure that your wicking filter is clean, no boxes are stacked over the fan, and there is at least a 2" gap open in the back of the cabinet for proper air flow. If that isn't the problem, make sure that the cabinet is out of direct sunlight, and the door on the cabinet is closed all the way. Place your hand over the RH sensor, located either inside on the back wall or below the drawer on the back side of the brace bar. Cover your sensor with your hand and see if the RH readout rises. If none of these work, please call customer service.

Q: How often should I change my wicking filters?

A: It is recommended every 3-4 months. Just keep an eye on your RH level and what the filter looks like. If it very dirty and can't be rinsed, it is time to replace it.

Q: How do I set my setpoint?

A: To check the set point on the RH controller, press the far left scroll key (oval in shape). The display should flash between SP and a number. This number is the set point. It should be set at 70. If this is not the case, while the display is still flashing, press the up or down arrow accordingly until it reaches 70. Once that is done press the far right = button and it should stop flashing and begin to read the current RH level. Your RH set point is now set.

Please note: If you see anything other than SP and a number such as Cntl, or letters you don't understand, call Customer Service. This tells us that the programming has been unlocked, and we will need to double check all parameters and relock the controller.

Q: My humidor is plugged into the wall, but nothing is on. What should I do?

A: First check that there is power going to the outlet that it is plugged into. If the surge protector or GFI outlet tripped, it may just need a reset. Next, check that the power cord is still plugged into the bottom of the cabinet. (Be sure to remove water and water tray prior to moving cabinet). If it is none of these, call customer service.

**FOR CUSTOMER SERVICE QUESTIONS,
PLEASE CALL 1-888-812-4427 EXT. 405**

GUARANTEE

Vigilant's 30-Day Unconditional Product Guarantee

Vigilant's philosophy has always been to manufacture the highest quality crafted products. We believe that our products achieve a level of satisfaction for our customers that no other product can. Of course we want you, our customer, to be the final judge of this. For your protection, we have a 100% unconditional guarantee on our standard products.*

If for any reason you are not satisfied with your Vigilant purchase within the first 30 days of receiving it, return it to Vigilant in original condition and original packaging and be issued a full refund, less inbound and outbound freight. If you prefer, you may request a replacement product instead of a refund. We don't want you to have a Vigilant product that you are not proud to own.

**Standard products covered under this guarantee do not include: custom designed or fabricated cabinetry or racking manufactured with custom woods and/or finishes; pre-hung entry doors; or custom-designed components or cabinets.*

WARRANTY

Vigilant Limited Two-Year Electronics Warranty

Upon registering your product with Vigilant, your Vigilant electronics are covered under our limited two-year warranty. All Vigilant electronic products are guaranteed to be free from defects in materials and/or workmanship for up to two years from date of purchase. Vigilant, at its sole discretion, may repair or replace defective components or products within this two-year period.

Any and all component(s) determined to be defective by Vigilant, must be returned at the owner's expense to Vigilant along with a copy of the original sales receipt.

Conditions to Vigilant's Two-Year Electronics Warranty

Vigilant will not be held responsible for damage incurred during a product's return as a result of improper packaging. It is strongly suggested that all original packaging material from Vigilant be retained for returns.

Vigilant will not be held responsible for any damage to property that results from the failure of a Vigilant product or product component.

Vigilant's warranty does not pertain to any customer-applied finishes, or any damage caused by neglect, abuse, misuse, improper operation, or unforeseen circumstances.

Vigilant's warranty is considered null and void if the online warranty registration is not completed within 60 days of receipt of your product.

Vigilant's warranty is non-transferable, and is valid for the original owner only.

Please contact Vigilant at 888-812-4427 if you have any questions about your warranty.

Vigilant is a reseller for many fine products within the industry. Products that are resold by Vigilant carry the original manufacturer's warranty.

Vigilant Limited Lifetime Wood Products Warranty

Upon registering your warranty with Vigilant, your Vigilant wood products are covered under our limited lifetime warranty.

All Vigilant wood products are guaranteed to be free from defects in materials and/or workmanship under normal use for the life of the product under original ownership. Vigilant may, at its sole discretion, repair or replace a defective component or product free of charge.

Any and all component(s) determined to be defective by Vigilant, must be returned at the owner's expense to Vigilant along with a copy of the original sales receipt.

This warranty applies only to Vigilant standard wood products. Electronic components are not covered by this warranty.

Conditions to Vigilant's Limited Lifetime Warranty

Vigilant will not be held responsible for damage incurred during a product's return as a result of improper packaging. It is strongly suggested that all original packaging material from Vigilant be retained for returns.

Vigilant will not be held responsible for any damage to property that results from the failure of a Vigilant product or product component.

Vigilant's warranty does not pertain to any customer-applied finishes, or any damage caused by neglect, abuse, misuse, improper operation, or acts of God.

Vigilant's warranty is considered null and void if submittal of your **warranty registration** online is not completed within 60 days from receipt of your product.

Vigilant's warranty is non-transferable, and is valid for the original owner only.

Please contact Vigilant at 888-812-4427 if you have any questions or have misplaced your warranty.

Vigilant is a reseller for many fine products within the industry. Products that are resold by Vigilant carry the original manufacturer's warranty.

Wood Color Disclaimer

The photos of our wood finish options on our website and in printed catalogs are to be used for general reference of color and are not exact representations of the specific wood species and finishes used on our products. We cannot guarantee that your final product will be an exact match to the colors represented on our website or in printed materials. It is recommended that you request a sample of the finished wood from us for review and approval.

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